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We provide a caring, safe and reliable companion and driving service. Our point of difference from other transportation providers is the companionship you get with each and every journey. For example, if required, we will attend doctor's appointments with you and transmit relevant information back to family members, assist with shopping, or ensure children safely attend sports practices or music lessons. Special requirements are catered for including assistance with a walker or wheelchair.

OUR VALUES:

We believe any company should have strong values that drive its business. In our case we believe in the following:



Integrity: To be open, honest and trustworthy, acting with the utmost integrity at all times.

Empathy: To provide a caring, considerate and respectful environment, compassionate to all.

Professionalism: To be reliable, smart, accurate and appealing in every way.

Safety: The care and safety of everyone will be paramount around everything we do.

Fun: To brighten up the day, by always incorporating laughter, cheerfulness, enthusiasm, and positivity.

REASONS TO USE DRIVING MISS DAISY:

1. INDEPENDENCE – No longer will you need to rely on friends and family to take you out and about! Your companion driver can take you wherever you need to go – medical appointments, shopping, visiting friends, transporting your children to school or after-school activities if you're working, the airport, or even simply a scenic drive!

2. SAFE & SECURE – We know how important it is to feel safe and secure so all Driving Miss Daisy companion drivers are Police Checked (DBS, PVG or similar) and hold current first aid certificates, dementia friends, moving and handling positively certificates, to maximise your peace of mind.

3. RELIABLE – We are a pre-booked service. We understand your needs and will provide you with a reliable and trustworthy service. We will confirm the pickup time and guarantee we'll be on time or will always ring if we happen to be delayed. Our cars are maintained to the highest standards and are very reliable.

4. FRIENDLY & PERSONAL – Our drivers chose this business because they enjoy being around people and our regular customers feel reassured knowing exactly who will be driving them. Many times we hear comments such as, "it's like driving with a friend".

5. COST EFFECTIVE FOR A SUPERIOR SERVICE - We are very competitively priced and will pre-quote so you always know ahead of time exactly what the price will be.

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USE DRIVING MISS DAISY FOR:

- Keeping your independence
- Getting to and from air or sea ports for your much needed holiday
- Arranging and taking you to a number of appointments such as medical, hairdressers, social clubs
- Organising day trips to visit places you really want to see
- Assisting with social engagements with friends or a theatre trip perhaps
- Supporting you taking your pets to the vets
- Driving you to weddings, receptions, and funerals
- Booking short breaks with a companion to support you
- Safe and reliable journeys taking your children to and from their after-school activities
- Much, much more

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**Driving
Miss Daisy**

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WE'RE FAMILY WHEN FAMILY CAN'T BE THERE



Driving Miss Daisy changes lives by allowing people to live the life they choose, the best way they can. Our service enables people to stay mobile and independent and we are a trusted companion service to children and adults alike. We are often described as being family when family can't be there.

Read some of our heart-warming stories.

"I can't recommend Driving Miss Daisy highly enough. My parents are elderly and my Mum walks with difficulty and a lot of pain. Because of this, at my Son's wedding last week we needed a rolator, crutches and a wheel chair. Joanne didn't bat an eyelid. Everything went in the back of the car with ease. My parents were delivered on time and picked up on time. They were made to feel really comfortable. Joanne is a lovely, calm, thoughtful, smiley lady. For my parents to be happy to use her again is praise indeed. It takes a lot for my Mum to feel at ease

nowadays – and I felt very confident leaving Mum in Joanne's care. Thank you Joanne."

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Bob was ever so grateful to be able to attend his Grandson's wedding. It has been very difficult to get about as he has been in a rehabilitation centre for a month and only just got home the week before the wedding. He has no feeling in his right leg and very little control over it, and he has to use a walker and lots of hands on help to get out of the house and into his wheelchair. In his words "I don't know what we'd have done without you (Esther)". It was a lovely day for them and I enjoyed it too!

A big thank you to Charlie, Driving Miss Daisy Exeter, for taking me on a lovely little trip out to a garden centre. I need to have things done a certain way, and he was more than obliging. Terrific service, thank you!"

Contact made through a networking event led to a rare outing for husband and wife. Husband lives in a nursing home and lives with dementia, whilst the wife still lives at home, albeit with mobility issues, requiring a mobility scooter.

The wife wanted to take her husband for an outing outside of the normal routine of the home, so we collected her from home, then him from the nursing home and took them to Whitehall Garden Centre for lunch and a browse. They enjoyed their trip so much and when I spoke to Mrs L that evening she was just gushing about what a fantastic day she had had, to spend time with her husband away from the home. She was thrilled that he was able to put his hands through a waterfall, smell candles, touch and smell the plants and how he enjoyed his lunch of fishcakes. "It is wonderful to have such a caring, professional service available to me. Today couldn't have happened without Driving Miss Daisy". They had not been out together in over a year and she is now busy planning her next outing.



I (Elaine, Client Services Centre) have just taken a lovely call from a lady. She called to say "Thank You". You took her to the hearing aid clinic and when you arrived it was pouring with rain, but you got an umbrella out to make sure she stayed dry, and stayed with her while she waited to be seen. Then you took her home again and made sure she got back indoors safe and sound. She said it was a pleasure to meet you and will be giving your number out to people at her club and other places she visits.

Well what an eventful day today has been , firstly picking the ladies up from their cruise at Southampton Docks , England this morning and then home in time to take two more lovely ladies to a special wedding at the Fox Inn Stourton.

This is how one of our Daisies describes their 'job':

"People ask so what do you do as a daisy, transporting and providing a companion service doesn't quite cut it

There's an Evening Gazette bought for the lady who doesn't always remember on her way home

There's the slice of cake that is a known favourite of one customer that gets delivered if Daisy has passed Cherry Hill Nurseries.....

There's the text to make sure a lady is coping post op.....

Talking to one lady about her dementia. Listening. Understanding. Hearing her. Hearing fears and dreams, hearing her determination to live, live, live

Settling someone back in their home, slippers on, kettle on - winner.....

Knowing you've made a difference when someone you've met is leaving their home for the first time in over a year because you can provide the service they need.....

Families trusting you with their loved ones, knowing you'll go the extra mile.....

Being part of so many lives, being a confidant, an advisor, a listener without even realising it.

My 'work' makes me smile. I am making a difference."

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RATES

Our pricing is very competitive – you'll be surprised at how cost-effective our service is!

Our rates are based on time and are quoted for each individual journey. As quotes are priced by the Franchisee in each area, there may be variations from region to region.

Please call us for a quote or more details.

We look forward to hearing from you!



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SAFETY

Safety is of utmost importance to Driving Miss Daisy, which is why we will only provide franchises to people who have met our strict qualification requirements.

All Driving Miss Daisy Franchise Owners and companion drivers are fully qualified to drive passengers and have met the same rigorous Driving Miss Daisy safety criteria. All drivers hold a private hire license and have been police checked (DBS, PVG or similar) and all vehicles are fully licensed and licensed with the relevant authority.

Our training includes health and safety, Driving Miss Daisy Values and high standards, understanding the clients' needs, vehicle familiarisation, driving capabilities, emergency responses, first aid, dementia friends and visual impairment.



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A number of years ago, Melanie Harper started driving her Aunt Trish to appointments in Havelock North, New Zealand. Trish no longer drove herself and she enjoyed the companionship of Melanie driving her to her appointments. In 2008 Melanie and her husband Jack started thinking about providing the service on a broader scale across New Zealand and developed a business system which they named Driving Miss Daisy.

After extensive research they registered Driving Miss Daisy NZ Ltd and trademarked the brand in New Zealand, Australia, the UK and Europe. The business was officially launched on 5th May 2009 and they now have in excess of 75 franchises successfully operating across New Zealand.

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Simultaneously to this, they incorporated DMD International and in 2014 they launched Driving Miss Daisy UK with Driving Miss Daisy Australia starting soon.

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There are now numerous franchises across the UK offering this unique and wonderful service to a rapidly growing number of people in a broad range of communities.



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Many of our vehicles have been converted to our own stringent specifications enabling wheelchair accessibility. All of our cars are safe, secure and spacious, with room to fit a folded wheelchair, walker or folding mobility scooter in the boot of the car. The interior is clean and comfortable with good, wide access to the seats, which are of an optimum height to allow easy manoeuvring in and out of the vehicle – as well as having the added bonus of extra assistance from your friendly driver if you require.

Ideal for transporting children and small pets as well as adults, our Daisy cars are ideally suited to transporting you in comfort and style.

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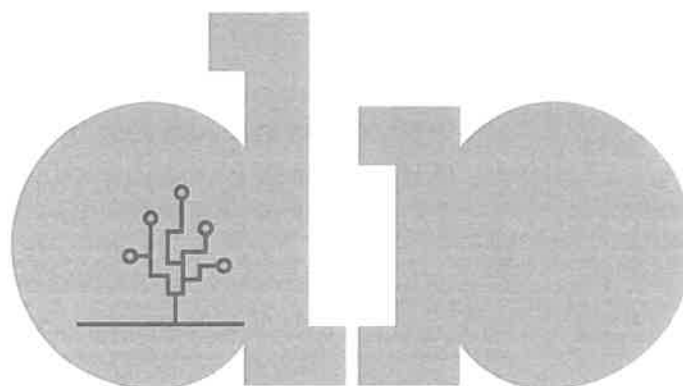
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TRAVEL PARTNERSHIPS



dementia adventure®

Dementia Adventure are a registered charity dedicated to supporting people with dementia to get outdoors, connect with nature, themselves and their community, and retain a sense of adventure in their lives.

By raising funds we can significantly reduce the cost of our fully supported dementia holidays and could make a holiday possible for somebody who might otherwise not be able to afford to take a break. We can also provide free dementia training for family carers and do research into the benefits of outdoor activity.

Through our training and consultancy services we work with other organisations to help equip them with the evidence, skills and confidence to give people greater choices and live better with dementia.

Our work is grounded in research and we collaborate with academic institutions and the public sector to advance and contribute to the growing evidence-base for being physically active with nature and the benefits it brings to people living with dementia.

By focusing on what people can do, rather than what they can't, we support them to get outdoors, connect with nature, themselves and their community. Since 2009 we have trained thousands of individuals and organised many supported dementia holidays—making a huge difference to people with dementia and their carers.

Web: www.dementiaadventure.co.uk

Phone: [01245 237 548](tel:01245237548)



As the award-winning accessible holiday specialists, Enable Holidays will create the perfect holiday for you... all tailor-made to your specific needs.

Whether you're looking for an overseas beach holiday, a disabled-friendly cultural city break or an accessible adventure in an exotic destination, you can leave all the planning to the experts at Enable Holidays.

The 'Enablers' arrange everything from airport assistance and adapted transfers to guaranteed adapted rooms in accessible hotels, apartments and villas. Even special accessible excursions.

Each holiday and accommodation is personally checked by Enable before adding it to the collection. So, you can always be confident of getting exactly what you pay for when choosing Enable Holidays – the leading accessible travel company.

Web: www.enableholidays.com

Phone: [0871 222 4939](tel:08712224939)





The Disabled Cruise Club is the UK's leading travel agency specialising in accessible cruise holidays.

We offer an amazing range of disabled-friendly cruises to wonderful destinations around the world – from the Mediterranean and the Norwegian Fjords, to the Caribbean, Canary Islands and even worldwide adventures!

As disabled cruise specialists, our agents have great knowledge of accessibility onboard and in-depth information on ports and locations which are suitable for wheelchair users.

We frequently check availability of accessible cabins on numerous sailings from all cruise lines, giving us the best insight into availability of sailings all over the world.

Our staff undergo frequent training, including cruise ship visits, to ensure we are up to date with the latest ships and facilities.

When booking a holiday with us, we guarantee all the adaptations we've discussed with you in writing, giving you peace of mind that your holiday is going to be suitable for your requirements.

Book with us for:

- Guaranteed adapted cabins – with wheelchair access, wheel-in showers, pull-down shower seats, grab rails, accessible sinks and more
- Financial protection – 100% financial protection, with flights protected by ATOL
- Exclusive sailings – we have pre-booked adapted cabins
- Cruise line promotions – we will check all the cruise lines to get you the best deal for your chosen destination
- Parking – we can arrange parking at the port
- Help and advice on accessible port excursions
- Monthly newsletter – full of cruise news, offers and promotions

Web: www.disabledcruiseclub.com

Phone: [0161 804 9898](tel:01618049898)

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limitless
travel



Driving
Miss Daisy

We're There For You

Limitless Travel is your award winning accessible holiday and tour operator, providing friendly, supported and assisted holidays for anyone living with a disability or reduced mobility. Founded by Angus Drummond, who was diagnosed with Muscular Dystrophy in his early twenties, we are an organisation run by people with disabilities, for people with disabilities.

All our hotels, destinations and coaches are hand-picked and audited by our team, so you can feel confident our friendly, specialist travel advisors can book the perfect holiday to suit your needs. Be it a cultural break in Amsterdam, a beach holiday in Spain or a luxury coach trip in the UK – our team will do the hard work, so you don't have to.

Web: www.limitlesstravel.org

Phone: [0800 069 8060](tel:08000698060)

DisabledHolidays.com
— travel without limits —

The accessibility you need at prices you'll love...

DisabledHolidays.com is the UK's largest disability specialist travel agency, passionately committed to providing accessible holidays that exceed the needs and wishes of our disabled customers.

0333 014 6211

With the largest choice of accessible holidays in the UK and abroad plus cruise, we have something for everyone. Our website will enable you to find wheelchair friendly holidays and accommodation for people with limited mobility or even pet friendly properties for people with hearing or visual impairments. We also take great care in arranging holidays for people with terminal illnesses understanding the privilege and weight of responsibility that comes with providing this service to the highest standard.



Accessible accommodation is **guaranteed** and with flights, adapted transfers, equipment hire and more, book with DisabledHolidays.com to truly travel without limits!

Web: www.disabledholidays.com

Phone: 0161 804 9898



MindforYou are a leading alternative to traditional respite for people living with dementia and their carers. We

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believe a diagnosis of dementia shouldn't mean holidays become a thing of the past. On our 5 day supported holidays, we encourage both of you to have new experiences, create new memories and spend quality time together.



MindforYou offer 13 destinations all over England, Scotland and Wales, staying in luxurious, dementia friendly holiday homes. With experienced, compassionate staff on hand to provide you with tailored support from 9am-9pm and remove the daily chores, allowing you time to enjoy each others company without a single thing to worry about!

Everything on our holidays is personalised to you, from your travel, to meals, support and excursions. We visit all guests prior to their holiday to understand their needs fully and allay any concerns. We think our visits are the main reason as to why 99% of our guests in 2018 rated us as very good/excellent when asked if their requirements were met whilst on a MindforYou Holiday.

Our guests report to us frequently of the benefits they receive from a MindforYou supported holiday. From the formation of fantastic new friendships with like minded people, creating support networks that last until way after the holiday. To increased self confidence amongst carers and carees, telling us how they have become more involved with their family and the community since returning back home, and even start trying new things. Finally better sleep and eating habits, some even telling us how they manage to sleep better than they do at home, and even reducing medication!

Web: www.mindforyou.co.uk



Mobility at Sea is the preferred supplier of mobility equipment from cruise ports in the South of England to a range of top cruise lines, including P&O, Cunard, Celebrity Cruises, Royal Caribbean, Fred. Olsen, Princess Cruises and more.



There will be no fuss as their experienced and professional team members will deliver your mobility equipment direct to your cabin if required, so it's ready and waiting when you board!

They can provide products to give you more independence whether that's a mobility scooter, powerchair, wheelchair, shower stool, bath lift, toilet raiser, or profiling bed. The website showcases many options but there are so many more solutions available.

Mobility at Sea also offer hires for UK holidays or if you are convalescing after an illness/ operation, but this will be subject to location. It could be that you need a portable mobility scooter for Marwell Zoo, a powerchair to check out the London sights, or a riser recliner for a hotel stay (please note that this is subject to a minimum hire period and T&C's apply).

Call the friendly team now to discuss how Mobility at Sea could make a difference enabling you to cruise, take a well-earned break or aid recovery by exceeding your expectations and assisting you in arranging any mobility equipment you require.

Web: www.mobilityatsea.co.uk

Phone: [0800 328 1699](tel:08003281699)



Sensory Traveller Holidays is an award winning inclusive tour operator, providing quality, bespoke accessible holidays and activities worldwide. Our signature 'Sensory Integration Holidays' provide a unique opportunity to experience inspirational activities that integrate elements from various types of expressive therapies (e.g., Dramatherapy, Music Therapy, Yoga, Mindfulness, Arts) that promote well-being and self-growth.

Our innovative service utilises the skills, experience and knowledge of a multidisciplinary team of experts (tourism and hospitality specialists, psychologists, therapists) to provide bespoke holidays and leisure activities at unique destinations. We customise all aspects of our clients' holidays (i.e., transportation, accommodation, meals and

activities) based on their preferences, requirements, aspirations and budget.

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The aim of our service is to offer meaningful holidays, to limit challenges associated with travelling transitions and to support our clients to explore the world without limits, creating unique memories.



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Web: www.sensorytraveller.co.uk

Phone: [01522 857284](tel:01522857284)



We have been providing supported holidays for adults with learning disabilities for over 35 years.

We run holidays throughout the year, in the UK and across the globe to more exotic destinations. All our holidays are different, aiming to meet our holiday makers desires. From exciting adventure holidays to sightseeing, relaxing by the pool or beach, evening entertainment, learning about the local area and cultures and theatre outings.

On the holiday, the clients are involved in deciding the type and nature of the outings and activities they would like to do. There is something for everyone!

Our supporters are available to the holiday makers at all times and each individuals' needs are met to ensure they come away with lots of lovely memories and stories to tell.

For more information about us and our holidays please visit our website or call the office.

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Web: www.optionsholidays.co.uk

Phone: [01285 740 491](tel:01285740491)



Shearings Holidays is the UK's leading escorted tours operator, with over 115 years' experience of planning and providing holidays to over 200 destinations worldwide. Our diverse itineraries are expertly planned from start to finish and carefully curated with our customers in mind. Travel your way by Coach, Air, River and Self-drive.

What differentiates Shearings is the scope and diversity of our holidays, which cater to diverse tastes and budgets. We offer an unrivalled range of expertly planned itineraries throughout the year, with everything from 2-day weekend breaks to 24-day escorted tours.

Shearings also operates over 40 Hotels across the UK in Beautiful locations perfect for you next self-drive short break.

Every customer is important to us at Shearings Holidays. That's why we have Guest Services with friendly staff dedicated to make sure any additional requirements are met on holiday.

Web: www.shearings.com/

Call Guest Services on [01942 496507](tel:01942496507)

OTHER PARTNERSHIPS

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Access Care

Do you have a family member that wants to remain living in their own home but would benefit from someone living in their house with them? Then our Live-in care service is the solution you are looking for. A viable alternative to a residential care home, live-in care is now a popular option for people across the UK who want to live in their own home, whilst receiving the care and support they need.

Our professional, yet friendly staff will help find a tailored solution for your family. We will listen to what you and your family would like and then we will find the perfect 'Live in Carer', that's our promise to you.

We are here for:

- Emergency, urgent live-in care
- Short-term or Long-term
- Convalescent care
- Holiday cover & Holiday companionship

Access Care has been a Live-in care agency since 1994 (it's our 25th Birthday!) – we know what we are doing and we do it well. With plenty of Live-in Carers for you to choose from, and a team of 15 lovely ladies, all experts in their field here to help you at head office, we are small enough to retain our 'family feel' yet big enough to offer you exceptional customer service and attention to detail.

We know that arranging live-in care gives everyone in a family, true peace of mind, safe in the knowledge that parents and loved ones are being looked after; that they are comfortable, clean, warm and well-fed; that they are not lonely; they have a companion and friend with them who will enable them to laugh, to smile, and to make the most of every day.

Our Live-in care service enables continued involvement with the local community, friends, groups and other social activities. Live in Carers accompany their clients to appointments, church, family gatherings and even on holidays. A Live-in carer's role is to enable, support and help people to live the life they wish to live, where they wish to live, at home.



Web: www.access-care.co.uk

Phone: [0800 980 3958](tel:08009803958)



www.agespace.org is "Mumsnet for the middle-aged", the one-stop online resource for anyone caring for or supporting elderly parents or relatives. We are the trusted guide on all matters later life and elderly care signposting to the best available resources and information.

Age Space is targeted at the millions of people aged over 45 who have a caring responsibility. We know how tough it can be to juggle a family, work, a busy life as well as looking after elderly parents. So we have tried to do some of the hard work for you. The website covers everything from care options to funding available for care, legal considerations such as Power of Attorney, along with lots of resources and support for those living with health conditions including Dementia. We also signpost and guide people to the fun things in life, from holidays and travel, to accessible resources such as Dementia-friendly film screenings.

Our busy forum is a great place to ask a question, or let off a bit of steam. We have expert content from a range of trusted sources, as well as personal blogs from people

already in the situation of caring for an elderly parent
 There is humour and frank conversations and
 straightforward, practical guidance. Age Space is building
 a nationwide network of local online hubs, providing local
 information and resources. Currently we are operating in
 Norfolk, Dorset, Sussex, Cheshire and Merseyside.



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Listen to our podcasts at www.agespace.org/podcastor
 sign up for a newsletter, packed with useful information
 and resources. Follow us on twitter @agespace or find us
 on facebook as Age Space.